



VELOCITY PART II

Applicant quick reference guide

Not FDIC/NCUA Insured	Not Bank or Credit Union Guaranteed	Not a Deposit
Not Insured By Any Federal Government Agency		May Lose Value

Protective refers to Protective Life Insurance Company.



Welcome to Velocity Part II

Answering medical-related questions is more convenient than ever with options to complete this step online or by phone.

An important part of your life insurance application involves answering questions related to your health, medical history, and may also include the need for confidential information.

What is Part II?

To process your application for life insurance, a completed medical history interview is required. Your financial professional can opt you in to complete this step safely and securely online. If not opted in to the online application, you will need to complete your application via a phone interview with our team. Online applications expire after 12 months through age 70; 6 months ages 71+. Phone interviews that are not completed after five attempts will be closed and the application can be reopened at your request by calling 888-800-6608, option 1.

What are medical and risk-related questions?

- Name, address and phone number of your doctor(s) and hospital(s).
- Current treatment you receive by any doctor or hospital, including your medications, dosages and reasons.
- Reasons for past treatment, with date(s).
- Questions related to lifestyle, foreign travel, hazardous sports, etc.
- Additional tests you have been advised to take and elective exam(s) or procedure(s) that have been scheduled.

How it works

- Opt-in for online Part II with your agent during the initial application process.
- You'll receive an email with a link to complete the online questions at your convenience, submit and e-sign your application.
- At any point in the online process, you may choose to opt out of the online process and contact our team to help complete the application via a phone interview.
- If not opted in to online Part II, a Protective representative will call you within 24 hours to complete your application over the phone. After your interview, our team will email you an application packet with the interview for your review and any necessary forms for you to complete and e-sign.
- If an exam is required, our exam office will contact you to schedule shortly after the application has been completed and signed.



For assistance with Velocity Part II, connect with your financial professional or contact our team: 888-800-6608, option 1

Email: telelife@protective.com | Hours of operation: M-F 7 a.m.-8 p.m., Sat. 9 a.m.-2 p.m. CT



We're Protective

Protective provides protection that fits your life, because we believe everyone deserves a sense of security and protection. We've been protecting people for over 110 years, delivering on our promises and pushing to do more for more people.

Because we're all protectors.

protective.com

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