



# VELOCITY DIGITAL PART II

## Applicant quick reference guide

Not FDIC/NCUA Insured	Not Bank or Credit Union Guaranteed	Not a Deposit
Not Insured By Any Federal Government Agency		May Lose Value

Protective refers to Protective Life Insurance Company.



## Welcome to digital Part II

**Answering medical-related questions is more convenient than ever.**

An important part of your life insurance application involves answering questions related to your health, medical history, and may also include the need for confidential information.

## What is digital Part II?

To process your application for life insurance, a completed medical history interview is required. If you prefer not to complete this interview over the phone with our TeleLife® team, our digital Part II is available for you 24/7 to answer questions safely and securely online. No appointment is needed. Your agent will opt you in for digital Part II in the first part of the application. Online Applications expire after 12 months through age 70; 6 months ages 71+.

### What are medical and risk-related questions?

- Name, address and phone number of your doctor(s) and hospital(s).
- Current treatment you receive by any doctor or hospital, including your medications, dosages and reasons.
- Reasons for past treatment, with date(s).
- Questions related to lifestyle, foreign travel, hazardous sports, etc.
- Additional tests you have been advised to take and elective exam(s) or procedure(s) that have been scheduled.

### How it works

- Opt-in with your agent during the initial application process.
- Receive a link to register via email and answer medical-related questions online.
- Complete the online questions at a time of your convenience, submit, and e-sign your application.
- If an exam is required, our exam office will contact you to schedule shortly after the application has been completed and signed.
- At any point in the process, you may choose to opt out of the online process and contact our Telelife team to help complete the application.

## Velocity's digital Part II



### Simple

Opt-in with your agent during the initial application process



### Easy

Answer medical-related questions online



### More convenient

On your time



**For assistance with digital Part II, connect with your financial professional or contact our TeleLife team:** 888-800-6608, option 1

Email: [telelife@protective.com](mailto:telelife@protective.com) | Hours of operation: M-F 7 a.m.-8 p.m., Sat. 9 a.m.-2 p.m. CT



## We're Protective

Protective provides protection that fits your life, because we believe everyone deserves a sense of security and protection. We've been protecting people for over 110 years, delivering on our promises and pushing to do more for more people.

**Because we're all protectors.**

## protective.com

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